Subject: RE: Odor Complaint- Amerities West

Date: Wednesday, March 16, 2016 at 10:03:55 AM Pacific Daylight Time

From: Rep Huffman

To: HAYES-GORMAN Linda

Good morning Linda,

I happened to watch a show last night that I had recorded on my DVR that was a couple of weeks old. So, why in the world would you want to know that.? At the end of the show I caught some news headlines that showed a legislative hearing the last week of session in the House Energy and Environment Committee where "very motivated" folks were "strongly" sharing their concerns about the Portland air quality situation.

When I met with the group of four here in The Dalles a week or so ago there was a passing mention of the Portland situation. I didn't think too much about it at the time but since that meeting I have seen a couple of "strongly" worded emails to you and others at DEQ from Michael Byrne and Steve Curley that brought the passing comment back to mind.

I am concerned (no evidence, just a feeling that I hope is only last night's pizza...ha!) that a few very vocal people may be attempting to escalate the noise/concern level on Amerities. As we have talked, we both share my constituent's concerns over air quality around the tie plant. However, shouting, intimidation and name calling have never been my approach to getting things done.

I'm sure you have already picked up on the similarities with the two air quality situations, and the outspoken actions of some residents in both communities. I just wanted to give you my two cents on what I may be sensing regarding a stepped up approach in dealing with Amerities. Hopefully I am wrong and folks will allow the process to continue down the organized path we are on. If you have information about the filtering/scrubbing claims that Steve Curley made regarding the Baxter plant in Eugene I would like to know if there are operations similar to Amerities that are successfully employing.

I just wanted to give you a heads up on what I am thinking. I likely put more than I should have in an email. Please feel free to call me any time on my cell.

Thank you, John

From: HAYES-GORMAN Linda [mailto:linda.hayes-gorman@state.or.us]

**Sent:** Monday, March 14, 2016 3:26 PM **To:** Rep Huffman < HuffmaJ@leg.state.or.us > **Subject:** RE: Odor Complaint- Amerities West

I understand ©

From: Rep Huffman [mailto:rep.johnhuffman@state.or.us]

Sent: Monday, March 14, 2016 3:26 PM

To: HAYES-GORMAN Linda

**Subject:** RE: Odor Complaint- Amerities West

This is good, thanks Linda. Just wanting to make sure I'm communicating. John

From: HAYES-GORMAN Linda [mailto:linda.hayes-gorman@state.or.us]

Sent: Monday, March 14, 2016 12:56 PM

To: Rep Huffman < Huffmal@leg.state.or.us >
Subject: RE: Odor Complaint- Amerities West

Dear Representative Huffman,

Thank you for forwarding Mr. Curley's email. We have responded to Mr. Curley's emails before (unfortunately, not to his satisfaction) but we truly appreciate his information. We are working at a steady pace within the confines of the existing permit and the odor nuisance strategy, however, I understand that we cannot move fast enough for residents who are sensitive to the odors.

I also understand Mr. Curley's frustration over filling out the odor nuisance forms and thinking they go into a black hole. They aren't! His filling out the forms is voluntary but very useful to us as we are able to gather other information associated with the odor incidents, especially the time of day (related to what process is being performed) to weather conditions. Equally important, until the MAO is finalized, we are also able to verify that the complaints are "legitimate and ongoing" to the company as they correlate to other data we have. This keeps the pressure on the company to sign the MAO. As we move forward in time, the complaints will also give us feedback on how effective the strategies are.

The odor nuisance strategy is as close as DEQ, or any other state, can get to a data-based odor analysis (odors are so subjective and individual). We must follow the process in order to have a legal basis for requiring certain actions which can ramp up if the MAO is not met. I am happy to discuss those actions with you, if you are interested.

I am working away from the office today – please feel free to call me. #

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## Thank you so much, Linda

From: Rep Huffman [mailto:rep.johnhuffman@state.or.us]

Sent: Monday, March 14, 2016 11:48 AM

To: HAYES-GORMAN Linda

**Subject:** FW: Odor Complaint- Amerities West

Hi Linda,

Somewhere along the line folks in The Dalles have looped Frank Messina into the odor conversation. As you can see from Steve (Squrl) Curley's comments they are frustrated.

John

From: Squrl Curley [mailto:

Sent: Monday, March 14, 2016 11:44 AM

To: MESSINA Frank < <a href="mailto:MESSINA.Frank@deq.state.or.us">MESSINA Frank <a href="mailto:MESSINA.Frank@deq.state.or.us">MESSINA Frank <a href="mailto:MESSINA.Frank@deq.state.or.us">MESSINA Frank <a href="mailto:MESSINA.Frank@deq.state.or.us">MESSINA.Frank@deq.state.or.us</a>; John Nelson

>; Michael Ballinger <</pre>

Subject: Re: Odor Complaint- Amerities West

Frank, Almost EVERYTIME I leave the house at a small I smell the factory. It infringes on my ability to enjoy life in The Dalles, and the Oregon DEQ is sitting on your hands doing nothing about this stench. I'm tired of filling out these Odor Complaint forms that go into a black hole never to be seen again.

Both you and I and Amerities know there are things that can be done to mitigate the stench problem, and you are doing nothing. I'm am tired of nothing. It's time to shift into high gear and get some things done. Stephen J Curley The Dalles

On Mon, Mar 14, 2016 at 8:32 AM, MESSINA Frank < MESSINA.Frank@deg.state.or.us > wrote:

Steve, DEQ received your odor complaint regarding Amerities West: 16-778: received on 3/11/2016, occurred on 3/11/2016, you stated you could smell the odor at your residents in The Dalles.

Your odor complaint is very important information for the complaint process, documentation of the date and time assists DEQ when to plan odor surveys. Also documentation of the weather conditions in the Odor Complaint Intake form helps DEQ.

Please fill out the Odor Complaint Intake form for any future complaints DEQ has new Nuisance Strategy, take a look at the Nuisance Strategy website: http://www.oregon.gov/deg/Pages/Nuisance-Strategy.aspx

Please share this information with other people in your community.

Please fill out the Odor Compliant Intake form and send it to me, this is a very important part of the complaint process

You can send it back to me via email if you like.

Amerities West updated information on DEQ website: <a href="http://www.deq.state.or.us/er/ameritieswest.htm">http://www.deq.state.or.us/er/ameritieswest.htm</a>
Nuisance Strategy next steps in this process.

DEQ is continue to conduct odor surveys in The Dalles area as part of the Nuisance Strategy.

Feel free to drop off you completed Odor Complaint Intake Form at the DEQ Office in The Dalles DEQ Office The Dalles
Columbia Gorge Community College
400 E Scenic Drope Building 2

The Dalles, OR 97058 Phone: <u>541-298-7255</u> Fax: <u>541-298-7330</u>

Hours: Mon-Fri, 8 a.m.-12 p.m., 1 p.m.-5 p.m.

If you have any questions give me a call or send me an email

## Thank you

Frank Messina DEQ Eastern Region Bend Office 475 NE Bellevue Drive, Suite 110 Bend, OR 97701 Office: (541) 388-6146 Direct Phone: (541) 633-2019 Fax: (541) 388-8283

Email: messina.frank@deq.state.or.us